**TATA MEMORIAL HOSPITAL**

**DR. E. BORGES MARG.**

**PAREL, MUMBAI - 400 012**

**NOTICE INVITING TENDER**

**Tender Notice No.: TMH/M&VC-A/IT/2025-26/ENDPOINT Dt. 20/05/2025**

**Sub.: Comprehensive Annual Maintenance Service contract for ‘License and Support Renewal of Endpoint Management Solution (Manage Engine)**

TataMemorial Hospital invites sealed Techno Commercial proposal from experienced service providers for above subject work.

Scope of Work:

1. Health Checks should be done every 6 months
2. 24/7 support on-site/remote as per user requirement.
3. The incident should be responded within 2 hours and complaint should be resolved within 48 hours.

Submission of Tender:

* Techno Commercial proposal should be submitted in sealed envelope, mentioning the tender reference number and subject.
* Tender to be submitted to : Maintenance & Verification Cell(Admin), TMH
* Date of submission of tenders : 21/05/2025 to 04/06/2025 (between 10:00 am to

 05:00 PM excluding Saturdays, Sundays & Holidays)

* Last Date of Submission of tender : 04/06/2025 up to 02:30 PM
* Date of Tender Opening : on 04/06/2025 at 03:30 PM

Contact Information:

 For any clarification or queries, please contact:

Maintenance & Verification Cell(Admin),

Tata Memorial Hospital,

Dr. E Borges Marg, Parel, Mumbai 400012

Telephone: +91-22-2417 7000 (Extn: 4286)

**Sd/-**

**Maintenance & Verification Cell(Admin)**